



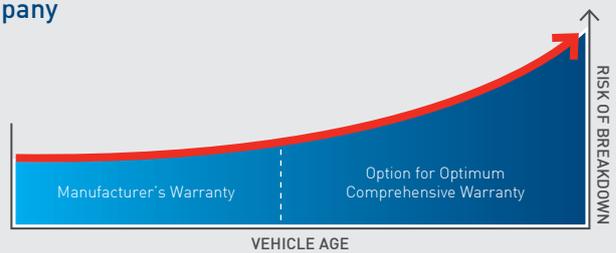
# Optimum Comprehensive Warranty Snapshot | VEHICLE WARRANTY



## Quality warranty coverage with National Warranty Company

Things can go wrong with vehicles. It's common sense that the older a vehicle gets, the higher its risk of its components failing. If you're thinking about purchasing a vehicle you may also want to consider how you would cover costs of unexpected repairs when your Manufacturer's Warranty expires.

You can take comfort that an Optimum Comprehensive Warranty administered by NWC means quality coverage and access to support from NWC's experienced customer service team.



## Optimum Comprehensive Warranty Snapshot

	PLAN A	PLAN B	PLAN C
Eligibility	Your Motor Dealer will select one of the following Warranty plans.		
Per Claim Limit	\$5,000	\$8,000	Up to Market Value of the vehicle
Terms Available	1, 3 or 5 year terms available. Travel unlimited kilometres during the warranty term.		
Transferrable	Yes		
Servicing Requirements	Servicing as per manufacturer guidelines		
Number of Claims	Unlimited (total value of claims limited to purchase price of vehicle)		

Cover under your Optimum Comprehensive Warranty commences when your manufacturer's warranty expires, and includes:



Cover for mechanical failure – including a covered component that suffers a mechanical failure due to wear and tear.



If you sell your vehicle, you can also transfer the warranty.



An Australia wide approved repair network.



Cover for emergency accommodation and car hire in the event of a breakdown (up to the specified limits of the Warranty).



Approved repairers are paid directly, therefore reducing your out of pocket expenses.



A simple 'no forms' claims process.

## What happens if I need to make a claim?

- 1 If your vehicle breaks down during the term of your warranty call the NWC team on 1800 888 760 or contact NWC at [warranty@nwc.com.au](mailto:warranty@nwc.com.au) before commencing any repair work.
- 2 A member of the NWC team will direct you to the nearest approved repairer for diagnosis. Once the diagnosis and all required information is received, we will assess your claim.
- 3 If the claim is approved your vehicle is repaired and payment for the repairs is made direct to the approved repairer.

## Accommodation

\$175 per day for the maximum of (5) five days towards the cost of accommodation.

## Car Hire

\$125 per day for the maximum of (7) seven days towards the cost of car hire.

# What's Covered

Per Claim Limit (Each Category): Plan A **\$5,000** | Plan B **\$8,000** | Plan C **Up to Market Value**

An Optimum Comprehensive Warranty covers the repair or replacement of most failed mechanical and electrical components which would have been covered by the original Manufacturer's Warranty. Featured diagram is indicative only. Terms, conditions and exclusions apply.

### Engine

Components such as balance shaft and bearings, camshaft and camshaft bearings, connecting rods and bearings, crankshaft and main bearings, engine block, internal bushings and bearings, wrist pins, oil pressure relief valve, oil pump, oil pressure sender, pistons, piston rings, pushrods and lifters, rocker arms and shafts, vanos variable valve timing adjusters, cylinder head, head gaskets, valves, hydraulic lifters, valve guides, seats, springs and retainers.

### Ignition System

Components such as ignition switch, ignition module, ignition coil, and igniter system, crank and cam angle sensors and stop-start system.

### Clutch System

Components such as clutch actuator, clutch fork, clutch master cylinder and booster, clutch pedal box, pressure plate diaphragm, slave cylinder, spigot bearing and release bearing.

### Electronic Transmission Components

Components such as TCM Computer, solenoids, sensors and mechatronics unit.

### Engine Computers

Components such as computers and control modules (PCMs) associated with the engine management system.

### Air Conditioning

Components such as A/C switches, blend door motors, compressor, compressor clutch and control valve, evaporator and condenser, TX valve, vacuum control switch and HVAC control unit.

### Gearbox/Transmission/Transfer Case

Components such as accumulators, bearings, chain and sprockets, clutch and band assemblies, electric shift control unit, gears, inhibitor switch, interlock control unit, oil pump, over drive clutch, pressure switches, selector forks, selector shafts, servo units, solenoids, speedo transducer, synchromesh assembly, torque converter, valve body assembly.

### Cooling System

Components such as radiator, electric fans, thermostats, heater tap, water pump, auxiliary cooling systems such as turbo or EGR, and viscous fan coupling.

### Steering System

Components such as couplings, idler and pitman arms, power steering box, hydraulic and electric power steering pumps, steering column and adjuster mechanism, steering lock, steering rack and pinion.

### Differential and Driveline

Components such as bearings, axle input shafts, crown wheel and pinion, gears, half shafts, limited slip clutch pack, four wheel drive locking hub assemblies and swivel hubs.

### Body and Interior

Components such as electric accelerator pedal, boot hinges, bonnet hinges, bonnet lock and release mechanism, bonnet struts, boot lock, boot struts, door handles and rods, door hinges, door and glove box locks, seat height and recliner mechanisms, speedo and all dash instruments including head-up displays, gear selectors and electric safety locks, vent controls.

### Power Windows

Components such as window motors and regulators, switches and electronic control modules.

### Fuel System

Components such as carburettor, EFI control module, knock sensors, high and low pressure fuel pumps, fuel relays, fuel sender unit and low fuel warning system, injectors, injector rail, pressure regulators and sensors, suction control valves, solenoids, throttle body, vacuum pumps and PCV system.

### Braking System

Components such as brake boosters, brake linkages, brake pedal box and sensors, brake pressure limiters and proportioning valves, disc calipers, handbrake mechanism including electric handbrake systems, master cylinder and wheel cylinders.

### ABS System

Components such as the electronic control unit and module, wheel speed sensors and shuttle valves.

### Drive Shaft and Universals

Components such as CV joints, drive shafts, tailshafts and universal joints.

### Turbocharger/Supercharger

Components such as control units, pressure control valves and waste gates.

### Electrical and Electronics System

Components such as starter motor, alternator, central locking system, cruise control system including adaptive distance monitoring, door light actuators and control units, all electric switches, electric boot release, remote fuel release mechanism, voltage regulators and sensors, windscreen washer and wiper motors and pumps, rain sensing wiper systems. All electric warning systems including fatigue and tyre pressure monitoring.



## About National Warranty Company

National Warranty Company is the warranty administrator for the Optimum Comprehensive Warranty. Established in 1999, NWC specialises in the administration of extended warranty products which are sold by our trusted partners. We are proud to provide quality customer service in the event of unexpected mechanical and electrical faults to your vehicle.

For more information about the Optimum Comprehensive Warranty please speak with your dealer.

The warranty product is issued by your dealer and is administered by Davantage Group Pty Ltd (ABN 35 161 967 166 AFSL 438157) trading as National Warranty Company (NWC). Your dealer is required to provide the customer's details to NWC so that NWC can determine whether your warranty claim will be processed.

By purchasing the Optimum Comprehensive Warranty you will get the benefit of certainty regarding the period of warranty coverage and the convenience of having the replacement process managed for you. Read the Warranty Contract for the full terms, conditions and exclusions and a summary of the rights and remedies available to you under the Australian Consumer Law before making any decision to purchase the warranty.

Your goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided under this warranty are in addition to other rights and remedies you have under the law.